



**Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)**

Consumer Advisory Committee Meeting

Wednesday, October 18, 2017, 4:00 p.m.

Gold Coast Health Plan, 711 E. Daily Drive, Community Room, Camarillo, CA 93010

AGENDA

CALL TO ORDER

PLEDGE OF ALLEGIANCE

ESTABLISH QUORUM

PUBLIC COMMENT

The public has the opportunity to address the Consumer Advisory Committee (CAC). Persons wishing to address the Committee should complete and submit a Speaker Card.

Persons wishing to address the CAC are limited to three minutes. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

APPROVE MINUTES

1. Regular Meeting of April 19, 2017

REPORTS

2. **Chief Executive Officer (CEO) Update**
Staff: Dale Villani, Chief Executive Officer
3. **Financial Update**
Staff: Lyndon Turner, Sr. Finance Director
4. **Pharmacy Benefits Manager (PBM) Update**
Review of the transition to the new PBM.
Staff: Dr. Nancy Wharfield, Chief Medical Officer

Meeting Agenda available at <http://www.goldcoasthealthplan.org>

Ventura County Medi-Cal Managed Care Commission (VCMCC) dba Gold Coast Health Plan (GCHP)
October 18, 2017 Consumer Advisory Committee Meeting Agenda (continued)
LOCATION: Community Room at 711 E. Daily Drive, Camarillo, CA 93010
TIME: 4:00 p.m.

5. Health Information Form/Medical Evaluation Tool (HIF/MET)

Implementation of HIF/MET, a tool to identify new members who may need expedited services.

Staff: Chris Hodina, Director of Operations

6. Group Needs Assessment Executive Summary

Overview of the Group Needs Assessment.

Staff: Lupe Gonzalez, MPH, PhD, Director of Health Education, Outreach, Cultural and Linguistic Services

7. Consumer Advisory Committee (CAC) Policy and Processes

Review of new CAC policy; seat term dates and recruiting process.

Staff: Connie Harden, Member Services Specialist

COMMENTS FROM COMMITTEE MEMBERS

ADJOURNMENT

Unless otherwise determined by the Committee, the next regular meeting of the Consumer Advisory Committee will be held on January 17, 2018, 4:00 p.m. at Gold Coast Health Plan, 711 E. Daily Drive, Suite 110, Camarillo, CA 93010.

Meeting Agenda available at <http://www.goldcoasthealthplan.org>

Administrative Reports relating to this agenda are available at 711 East Daily Drive, Suite #106, Camarillo, California, during normal business hours and on <http://goldcoasthealthplan.org>. Materials related to an agenda item submitted to the Committee after distribution of the agenda packet are available for public review during normal business hours at the office of the Secretary of the Committee.

In compliance with the Americans with Disabilities Act, if you need assistance to participate in this meeting, please contact (805) 437-5562. Notification for accommodation must be made by the Monday prior to the meeting by 1:00 p.m. to enable GCHP to make reasonable arrangements for accessibility to this meeting.

The agenda was posted at the Gold Coast Health Plan Notice Board and on its website.