



Ventura County Medi-Cal Managed Care Commission (VCMMCC)
dba Gold Coast Health Plan (GCHP)

Quality Improvement Committee Meeting

**Telephonic Regular Meeting pursuant to California Governor's Executive Order N-25-20
Tuesday, March 24, 2020 3:00 P.M.**

**Location: Gold Coast Health Plan, 770 Paseo Camarillo, Suite 200,
Bell Canyon Conference Room, Camarillo, CA 93010**

Conference Call Number: 805-324-7279

Conference ID: 323 390 520

AGENDA

CALL TO ORDER / ROLL CALL / INTRODUCTIONS

PUBLIC COMMENT

A Speaker Card must be completed and submitted to the committee secretary by anyone wishing to comment:

- **Public Comment** - Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee. Speakers are limited to three minutes.
- **Agenda Item Comment** - Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item. Speakers are limited to three minutes.

OPEN SESSION

1. **CHAIRMAN'S REMARKS**

2. **APPROVE MINUTES**

Minutes of Regular Meeting on December 10, 2019

3. **ACTION ITEMS UPDATE**

4. **OLD BUSINESS**

- IHA Monitoring
- Facility Site Review
- Tobacco Cessation Monitoring
- Alcohol Misuse
- DHCS Performance Improvement Projects (PIPs)
- Member Incentive Programs Evaluation

5. APPROVAL ITEMS

- 2020 Quality Improvement Committee Charter
- 2020 Quality Improvement Program Description
- 2020 Quality Improvement Work Plan
- Updated Policies
 - QI-022 Alcohol Misuse, Screening, and Behavioral Counseling Interventions in Primary Care
 - QI-027 Communicable Disease Reporting Requirements

6. NEW BUSINESS

- MCAS Measure Changes – RY 2020-2021
- Member Health Engagement Update – HMS Eliza
- Provider Satisfaction Survey Results
- Blood Lead Screening Report
- Compliance / Delegation Oversight Update
- QIC Dashboard and Department / Committee Updates
 - Quality Improvement
 - Grievance and Appeals
 - Pharmacy
 - Utilization Management
 - Credentials / Peer Review
 - Member Services
 - Network Operations
 - Cultural Linguistics/Health Education
 - Medical Advisory Committee

CLOSED SESSION

None

ADJOURNMENT

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on June 16, 2020 at 3:00 p.m. at 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010.

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.